

To: Case Managers, DSS Workers, Outreach Staff and Other Interested Parties

From: Queen B. Green
Health Care Services Division

Subject: Medicaid Case Managers' Meeting

Date: April 14, 2008

The purpose of the Medicaid Case Managers' Meeting is to ensure continuity of care to individuals by establishing and maintaining productive communication between Medicaid providers, case managers, client advocates, outreach workers, and the Medicaid contracted Managed Care Organizations (MCOs).

Traditionally the Medicaid Case Managers' meetings have been held twice a year, spring and fall, in various locations around the Commonwealth. Due to present state government travel restrictions, these meetings will not be conducted in the conventional manner used for the past several years. **For the first time the Case Managers' Meeting will be conducted through WebEx, an on-line web-based system.**

The meeting will be held Tuesday, April 29, 2008 from 10:00 am to 12:00 noon. An additional meeting may be scheduled if response warrants it.

Topics on the agenda are:

- Plan First, a program that pays for eligible women and men to obtain free family planning services
- Assuring Better Child Health and Development Initiative (ABCD project)
- Virginia Immunization Information System (VIIS)

To register for the Case Managers' Meeting:

1. Go to <https://dmas.webex.com>
2. Click on "Upcoming" tab and click on "Register" for the Case Managers' Meeting.
3. Enter the registration password: welcome1
4. Enter your name and email address.
5. Click "Register".
6. You will receive an email confirming your registration and instructions on how to join the session.
7. At the time of the session, follow the instructions on the email that confirmed your registration.

Please register prior to the meeting session as you may need assistance from your information technology personnel in downloading the WebEx product. There is no fee for the meeting session. You will need access to a computer (to view the power point presentations) and a telephone (to hear the audio portion) of the meeting.

I look forward to your attendance at this meeting.